



Transform Drop Ship Fulfillment with

ONE CONNECTION



For more than a decade, CommerceHub has been redefining drop ship fulfillment by creating seamless supply chain integration.



The Industry Leader in Supply Chain Integration and Fulfillment

- Over 20 million drop ship orders processed in 2010
- Representing over \$3 billion in merchant sales
- More than 4 million drop ship orders processed in a single month
- Over 300,000 drop ship orders processed in a single day
- Over 10 million unique SKUs represented by suppliers on our network
- More than 8,000 drop ship supplier connections and growing

With CommerceHub's ONE Connection between your business and all your distributors, suppliers, manufacturers, you too can reduce costs, improve supply chain performance and deliver top customer service with proactive monitoring and real-time tracking.

With over 6,000 suppliers and top retailers using CommerceHub's ONE Connection platform for seamless electronic integration, its easy to see why it works.

Your customer demands performance. Your supply chain has got to deliver. We understand the choreography of your business and have created the control you need.

KOHL'S

"CommerceHub has a proven track record for reliable integration and dependable connectivity, with one connection we are able to integrate and manage our e-commerce supply chain"

Mike Molitor, SVP eCommerce, Kohls

“With CommerceHub, our order-confirmation times have been cut by as much as **75%**.”

Dan McDermott, Vice President of Supply Chain, QVC



that was easy.™



SENSING THE DIFFERENCE



ROBUST CONTENT MANAGEMENT — trade accurate and timely product information

With Catalog Master, quickly create and easily maintain a single-source for all your product information and simplify the sharing of product SKU data with your trading partners.

- Single-source for all your product content
- Trade product SKU information in any style and format required
- Eliminate need to modify data for each product upload
- Automatically validate data and field format compliance

REAL CONTROL means real savings

Proactively manage your entire supply chain from a centralized, exceptions base monitoring interface.

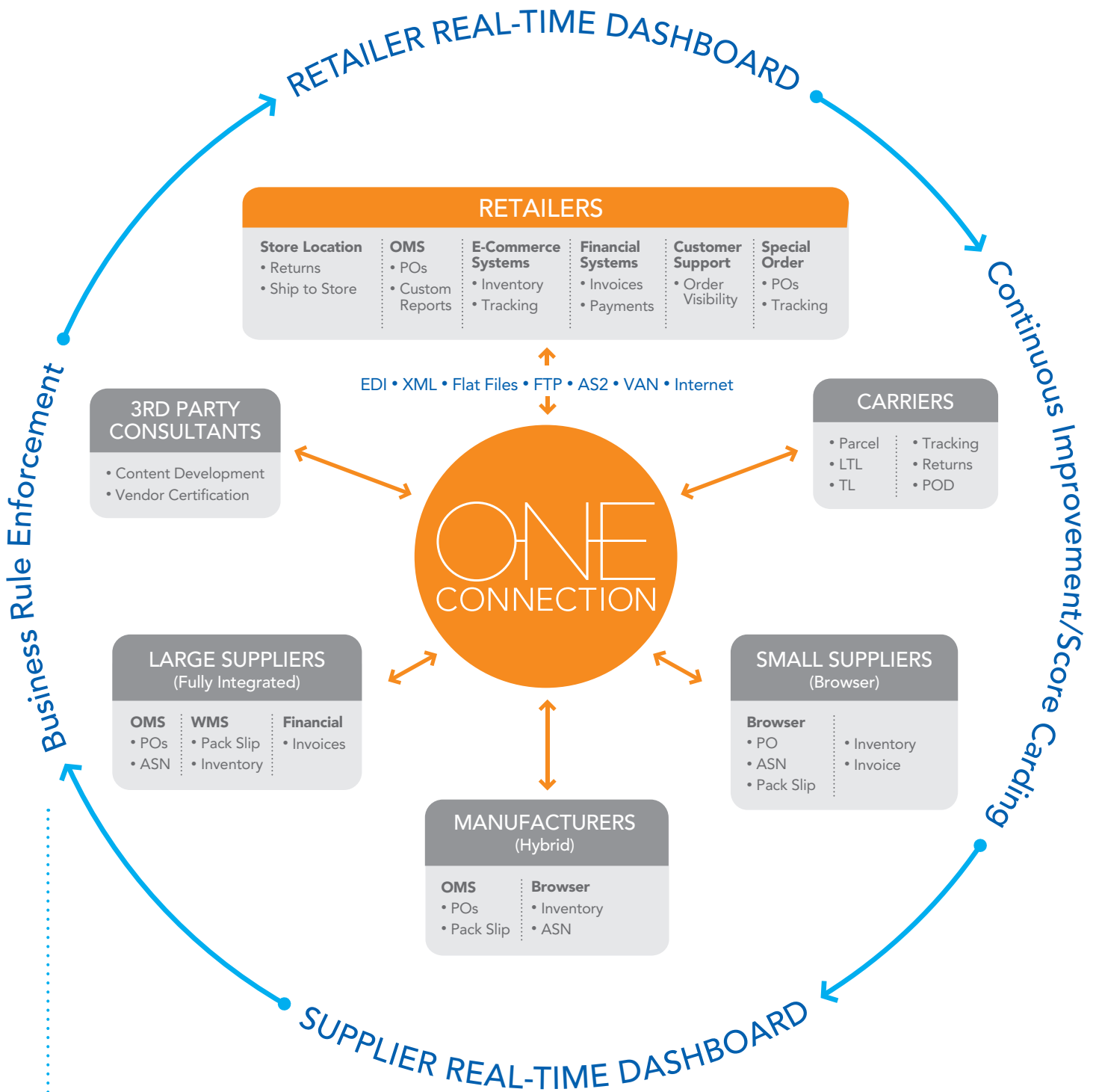
At a glance, you can identify and resolve fulfillment problems before they ever impact your customer.

- Customize supplier performance and supply chain reports
- Compare data throughout your supply chain
- Vendors see real time scorecarding everyday versus performance reports once per quarter

Now is the time to Grow your Business,
Expand your Product Offerings and
Perfect your Supply Chain Performance.

Call today for a free demo!
518-810-0700 or visit us at
www.commercehub.com

Plug into ONE Connection with CommerceHub, and leave the complexity to us.



Manage by exception: CommerceHub enables you to create customized business rules and exception definitions that can be individually monitored.

For example:

- Order Lifecycle Management
- Quantity Matching
- PO # / Line # Matching
- SKU Ordered vs. SKU Confirmed Matching
- Ship Code Validation
- Data Transformations
- Invoice Number Validation

The ONE Connection Platform

CommerceHub is the ONE Connection for supply chain fulfillment and content transaction management. Gain 100% Any-to-Many electronic connectivity across your entire fulfillment supply chain. The CommerceHub fulfillment and content management solutions provide complete bi-directional visibility and transaction process control.

FULLFILLMENT MANAGEMENT SOLUTIONS

DROP-SHIP MASTER™ 4.2

CommerceHub's comprehensive suite of supply chain event applications enables you to achieve the same levels of customer service, branding and fulfillment performance through a drop ship network as you can with orders fulfilled from your own internal warehouses. With Drop-Ship Master you can manage remote direct-ship suppliers with such precision that they become an extension of your own enterprise.

Service Level Manager™

POWERED BY DROP-SHIP MASTER™ 4.2

Control and exceptions-based management configured to specific service level definitions for your unique business needs. With multiple severity levels, when an order violates the terms of a definition, you are alerted via a service level exception.

LTL Manager™

POWERED BY DROP-SHIP MASTER™ 4.2

Tracks your shipments from the time the supplier hands off the product to the carrier, either a last-mile carrier or an intermediate LTL carrier, all the way until the product is delivered to the customer's home. Know where your customer's product is, who is delivering it, and when it will be delivered.

Inventory Manager™

POWERED BY DROP-SHIP MASTER™ 4.2

Consolidates all your supplier inventory availability feeds into a single feed, delivered in your format, into your system. Inventory Manager enables synchronization of inventory levels and pricing updates between your management systems and all your suppliers.

Product Returns Manager™

POWERED BY DROP-SHIP MASTER™ 4.2

Have complete visibility and control over the product returns process, from carrier pick-up all the way to supplier, salvage company, charity or your own warehouse. The supplier-managed returns application enables a retailer to maintain a branded customer experience without costly double handling of returned merchandise.

Drop-Ship Master 4.2, your ONE Connection
for fulfillment management